

Privacy Policy

Welcome to ConnectStore!

ConnectStore, developed by ACSN Software Development in Brazil, provides a secure and convenient way to make tap-to-pay payments. Thank you for choosing our solution to simplify your financial transactions. We value the trust you place in our company and are committed to protecting your privacy and ensuring the security of your personal information.

Information We Collect:

When you use our application, we may collect the following information

Information Provided by You:

We collect voluntarily provided information, including name (business name), nickname (fantasy name), description, location, phone number, email, website, address, and logo.

Usage Data:

We collect information about your interaction with ConnectStore, including activity logs and data from completed sales (values, date and time).

Payment Information:

To process payments securely, we use Stripe. Stripe is a payment processing company that operates according to the highest security standards. ConnectStore does not store payment information this is collected by Stripe.

Transaction and Usage Information:

We record information about transactions, including values, dates, details, and data about application usage.

How We Use the Information:

We use the collected information to:

- Personalize your experience in the application and provide customer support.
- Improve our services, products, and security.
- Send relevant information about the application, updates, and promotional offers, with your permission.
- Fulfill legal and regulatory obligations.

Information Sharing:

Third Parties:

We do not share personally identifiable information with third parties except when necessary for service provision or legal compliance.

Partners:

We may share non-personal information with partners for analysis and service improvement. We do not sell, rent, or share your personal information with third parties, except as described in this Privacy Policy.

Service Providers:

We may share your information with third-party service providers, such as payment processing, for example. These service providers are obligated to protect your information and use it only for the specific purposes agreed upon.

Legal Compliance:

We may disclose your personal information when we believe such disclosure is necessary to comply with a legal obligation.

Cookies:

We use cookies to collect information and improve your experience in our application. Cookies are text files stored on your device when you access our application.

Data Security:

We take all precautions to protect your personal information against unauthorized access, misuse, or data disclosure.

Compliance with Laws:

We are committed to complying with privacy laws, including the Gramm-Leach-Bliley Act (GLBA), Children's Online Privacy Protection Act (COPPA), Virginia Consumer Data Protection Act (VCDPA), and California Consumer Privacy Act (CCPA) / (CalOPPA).

Changes to the Privacy Policy:

We may update this Policy periodically, with modifications taking effect upon publication in the application. We reserve the right to make changes to the privacy policy at any time. Changes will be effective from the moment they are published in the solution. Your continued use of the application after changes indicates your acceptance of the new terms.

Account Deletion

Your account can be deleted directly through the app by following these steps:

1. **Go to Account Settings:** Access your account settings within the app.
2. **Select the Disable Account Option:** Find the "Disable Account" option in your account settings.
3. **Read the Warnings and Confirm Deletion:** After selecting the option to disable your account, carefully read the warnings presented and confirm the deletion.
4. **Confirm with the Code Sent by Email:** To ensure the security of the process, you will need to enter the code sent to your registered email address. Enter this code to confirm the deletion of the account.

Please note that account deletion is done exclusively in the ConnectStore app and not in Stripe. If you need to check any transactions after requesting account deletion through ConnectStore, you can do so on the Stripe website.

Please be aware that account deletion is an irreversible action.

Can I use the same email after requesting the deletion of my account?

Yes, you can use the same email to create a new account on ConnectStore after deleting your previous account.

However, it's important to note that by doing so, the information associated with the new account will not be the same as that of

the previous account, as it will be considered a new entity in ConnectStore.

We recommend reviewing our Terms of Service and Privacy Policy before proceeding with the deletion to obtain more information about the handling of personal data.

Contact:

If you have questions or concerns about our Privacy Policy or the use of your personal information, please contact us at dpo@connectstore.app. This policy reflects our commitment to protecting your privacy and ensuring the security of your personal information.

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